

CULTURE SHOCK MIAMI

Partner and Donation Info

Thank you for supporting ***Culture Shock Miami***, the Miami-Dade County Department of Cultural Affairs' young audience development program. Your generous ticket donations ensure that teens and young adults ages 13-22 are able to access and experience the arts in our culturally rich community.

Through our website, a patron in the age range of 13-22 year can purchase a \$5 ticket for themselves and then purchase a second \$5 ticket for someone of any age to accompany them. There must be at least as many patrons in the age range as outside of the age range.

To donate tickets, please complete the form available at cultureshockmiami.com/ticket-donations. Once your ticket donation is received, the process is as follows:

- We post your listing and tickets for sale to cultureshockmiami.com on Friday afternoons. Please complete the form by Friday at 12pm to be listed for the following week. We prioritize postings based on event date.
- For ticketed performances/events only:
 - Sales end at 3:00 pm on the day of show, and 3:00 pm on Fridays for weekend shows.
 - A ticket sales report is generated and emailed to your designated Box Office contacts shortly after sales end.
- For museums and attractions:
 - Tickets go on sale the first day of the month at 10am.
 - Valid for 1 visit during the month of purchase.

We very much value our partnership with you, and in addition to wanting Culture Shock Miami patrons to have the best experience possible at your venue, we also want you to have a great experience with them!

Culture Shock Miami patrons will present an email confirmation of purchase as well as one of the following items as proof of age eligibility:

- School-issued Student ID
- Report Cards for students within the age range (13-22)
- Information from a school's parent/student portal or online school that displays student's name, birth date, and grade level (if the birth date is not listed, but the student is in grade level 7 or above, we consider that acceptable).
- Government-issued ID such as a Driver's License, State ID card, Birth Certificate or Passport

MUST PRESENT 1 OF THE FOLLOWING FORMS OF IDENTIFICATION

Student ID

Report Card

Student Profile

Government
Issued ID

If the student does not have any of the above listed forms of ID, please use your best judgement in deciding whether or not they should be issued the CSM ticket. Certain schools may not issue IDs and homeschool students may not have IDs. As our mission is to provide affordable access to the arts for teens and young adults and their +1 guests, we would prefer that a student be granted access.

Patrons are informed every step of the purchasing process of the "rules" of the program and are made aware that an ID must be presented to pick up tickets. **Additionally, we would like to ask that you inform us of the name(s) of any patrons who are either not within the age range, or who do not present an ID when picking up Culture Shock Miami tickets, so that we may follow up with them about the eligibility guidelines.**

Please feel free to follow up with the Culture Shock Miami Team if you have any additional questions or concerns.

info@cultureshockmiami.com